

Dear Patient,

Thank you for scheduling your upcoming procedure at Mercy Medical Center. Your safety and well-being is our first priority! Your procedure will take place in a dedicated “COVID-Free Zone.” Part of minimizing the risk to you, our staff, and other patients is making sure we test **every patient** for COVID-19, so that these results are available the day **before the procedure**. If a patient tests positive, the procedure will be postponed until a negative result is obtained—for their safety.

Pre-Procedure Testing Instructions:

- You will be expected to arrive at the testing site (directions and map attached)
- **You must be wearing a mask to enter the hospital. If you do not have a mask, one will be provided to you when you come to the main entrance of the hospital.**
- You will need to bring a photo ID and check in at the main hospital entrance. Tell the staff you are coming for your pre-procedure COVID-19 screening test.
- Follow the signs to the Life Labs testing site on the first floor, right off the main lobby. This area is handicapped-accessible and close to the entrance.
- **Use the hospital main entrance** close to Carew Street (see map). There is plenty of parking at this entrance.

Test results:

- You will receive a phone call if your test is **positive**, the procedure will be postponed until a negative result is obtained.
- At the time of a **negative** test result, the procedure will continue as planned in the COVID-Free Zone (COVID-Free Zones are for all patients who are receiving non-COVID-related care). No news is good news!

What to do after the testing and before your procedure:

- If at all possible, stay in your own home, avoid any contact with people that you do not already live with, wash your hands frequently, and please wear your mask if you do have to go out in public.
 - Please review the CDC handout that you were given.
- In the meantime, should you develop any symptoms or have questions or concerns please contact your Primary Care Provider. If you experience shortness of breath or any other distressing symptoms, please seek emergency care immediately.

COVID-Free Zones are areas where we provide care only for people not known to have COVID-19 or COVID-19 symptoms.

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MERCY FIRST FLOOR

The map illustrates the layout of the first floor of the Mercy Medical Center, which is divided into two main sections: the 271 Carew Street Mercy Medical Center and the 299 Carew Street Physicians Office Building.

271 CAREW STREET MERCY MEDICAL CENTER:

- Entrances:** EMERGENCY ROOM ENTRANCE, MRI ENTRANCE, and CASHIER ENTRANCE.
- Departments:** PET CT, CT-Scan, Diagnostic Imaging, MRI, Mammography, ER (Emergency Room), ER Waiting Room, Financial Counseling, Patient Registration, Chapel, and Cashier.
- Other Features:** ATM, Hospital Elevators, Hospital Stairs, and a sign pointing to 300 STAFFORD STREET PHYSICIANS OFFICE BUILDING.

299 CAREW STREET PHYSICIANS OFFICE BUILDING:

- Entrances:** MAIN ENTRANCE 271 & 299 CAREW STREET, 299 ELEVATORS, and 299 LOBBY.
- Departments:** Life Laboratories, Life Laboratories Patient Service Center, Information Booth, Security, and 299 Stairs.
- Other Features:** Sister Caritas Cancer Center, Cancer Center ENTRANCE, and a sign pointing to 300 STAFFORD STREET PHYSICIANS OFFICE BUILDING.

GROUND FLOOR CAFETERIA: Located between the two main buildings.

Other Labels: Mercy Oncology Associates Doctor's Offices, MercyRx AND GIFT SHOP, and a sign pointing to 300 STAFFORD STREET PHYSICIANS OFFICE BUILDING.